



QUALITY POLICY

Envirolab Group, including its associated entities of Envirolab Services Pty Ltd, Envirolab Services (WA) Pty Ltd trading as MPL Laboratories and Envirolab Services (NZ) Limited trading as LABTEC ('the Envirolab Group', 'us' 'our' 'we') are committed to ensuring our laboratories are managed in a professional manner at all times with the aim of being recognised as one of the leading Australian laboratories.

The Envirolab Group is committed to complying with the requirements of the ISO 17025 and ISO 9001 using a maintained and continually improved Quality Management System, consolidated into an Integrated Management System (IMS).

Senior Management are dedicated to this business and will provide the resources and skills necessary to ensure the following business objectives are met:

- High Quality Results
- Rapid Turnaround Times
- Responsive Customer Service
- Safe Working Environment
- Continual Improvement

Senior Management will ensure the employees of the Envirolab Group are familiar with all aspects of the Quality Management System with a thorough induction procedure and regular training.

The purpose, importance and continual improvement of the Quality Management System is achieved by implementing and monitoring our Quality Objectives to ensure we meet our intended results and provide employees with regular communications.

Senior Management and the employees of the Envirolab Group will continually strive for professional excellence, whilst ensuring the highest level of impartiality and confidentiality for all our activities and dealings with customers and other interested parties.

This Policy is a live document and is reviewed at Management Review meetings for effectiveness and relevance to the Envirolab Group.

Senior Management will give full support to all those who endeavour to carry out this Policy.

This Policy will be communicated to all employees, contractors and other interested parties and will be reviewed at least annually for effectiveness and relevance to the Envirolab Group.

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